

Downloading Upgrades of the Defense Online Enrollment System



I. Overview:

These instructions are for downloading of Upgrades of the DOES application from the Defense Manpower Data Center (DMDC) web site. Please read through them prior to upgrading your system and follow them carefully to ensure proper upgrade of the DOES 2.0 application. For problems and questions, please consult the DOES Application Development Team. The upgrade must be performed on an individual workstation that already has the subsequent DOES release running on it. Because DOES runs within the DMDC application suite, the DMDC supporting components are also included within the upgrade process. These components include the DMDC Application Launcher as well as the DMDC Data Dictionary and Dictionary Server.

II. DOES Upgrade Download Process

1. Open your internet browser, and go to the following website:

<http://www.dmdc.osd.mil/deers/index.html>

2. Scroll down until you see the NED/DOES download.

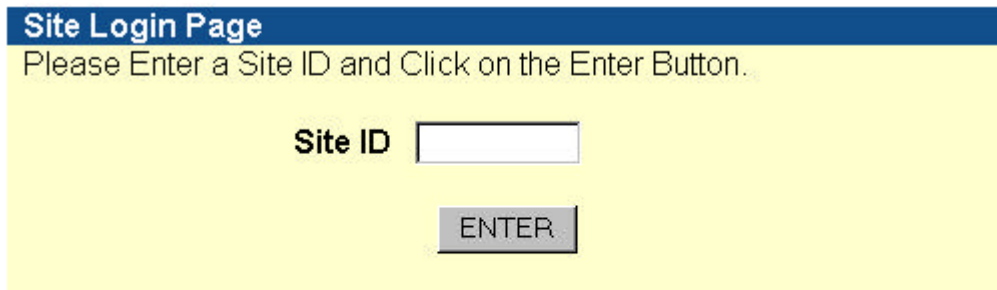
NED/DOES Download



Click on the blue button to the right.



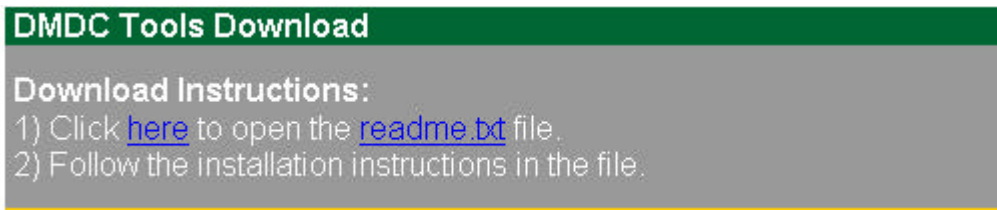
The site login page will appear.



The image shows a web page titled "Site Login Page" with a blue header. Below the header, it says "Please Enter a Site ID and Click on the Enter Button." There is a text input field labeled "Site ID" and a button labeled "ENTER".


This application requires either of the following supported browsers: Netscape Navigator 3.0 and higher or Microsoft Internet Explorer 4.0 and higher.

3. Enter your Site ID, and click ENTER.
4. The DMDC tools download page will appear.



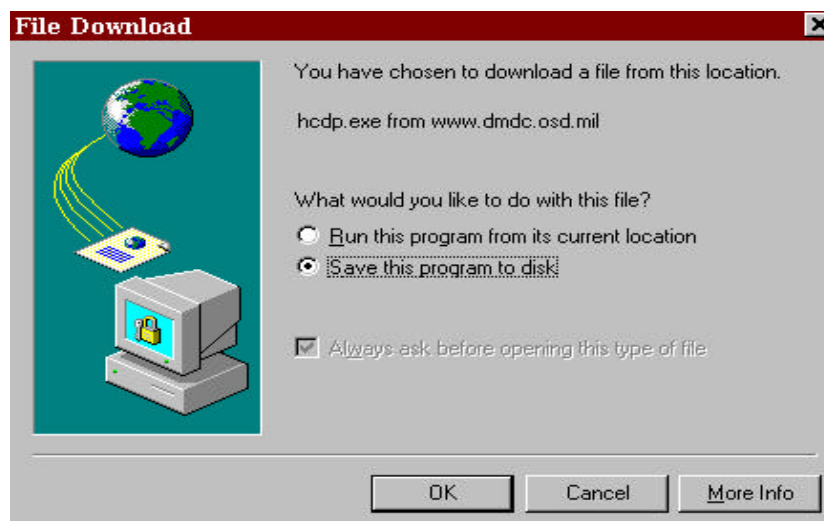
The image shows a web page titled "DMDC Tools Download" with a green header. Below the header, it says "Download Instructions:" followed by two numbered instructions: "1) Click [here](#) to open the [readme.txt](#) file." and "2) Follow the installation instructions in the file."

5. Scroll down the page, and click on HCDP ONLINE KB.



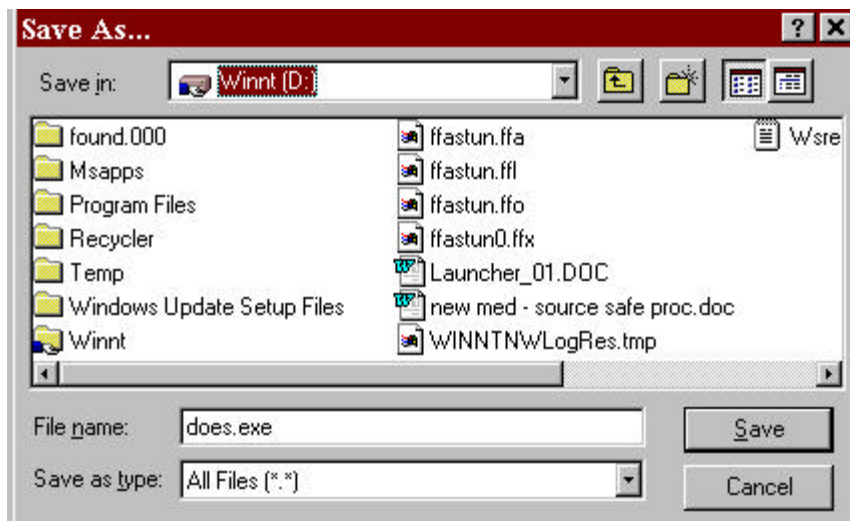
The image shows a web page titled "Application(s)" with a link "HCDP Online KB". Below the link, it says "Description: DOES v2.0050 Medical Upgrade (size 2.75M)" and "Comments:".

6. From the File Download screen, choose save this program to disk, and click OK.



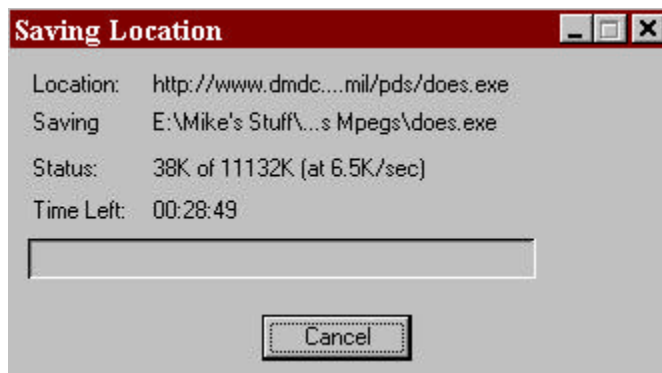
The image shows a "File Download" dialog box. It contains a graphic of a globe and a computer. The text says: "You have chosen to download a file from this location. hcdp.exe from www.dmdc.osd.mil". Below this, it asks "What would you like to do with this file?" with two radio buttons: "Run this program from its current location" and "Save this program to disk" (which is selected). There is also a checkbox "Always ask before opening this type of file" which is checked. At the bottom, there are buttons for "OK", "Cancel", and "More Info".

7. This will bring up the save as pop up window.



8. Select the directory that you would like to save the file in, and click save.

The DOES Upgrade executable will now be downloaded to the local PC. Once this is complete, run the executable to upgrade the DOES application components.



III - DOES 2.0 Upgrade Full Installation Process

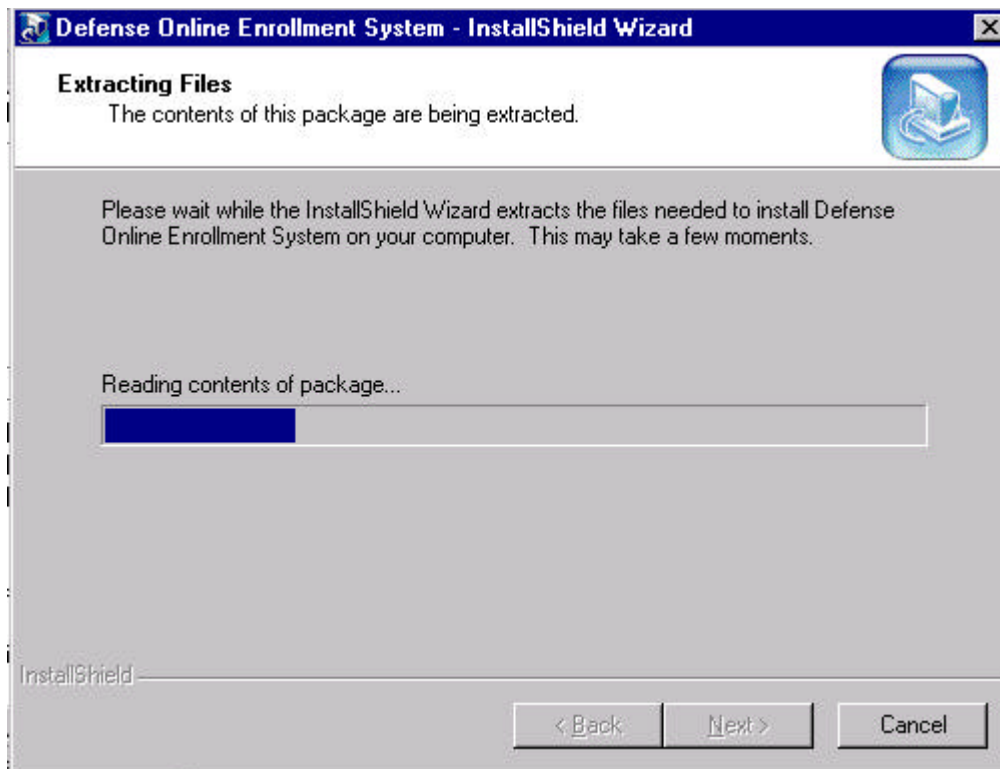
A. DOES 2.0 Upgrade Full Install

1. Make sure that the user logs in the PC with **Administrator permissions** before installing the DOES 2.0 upgrade.

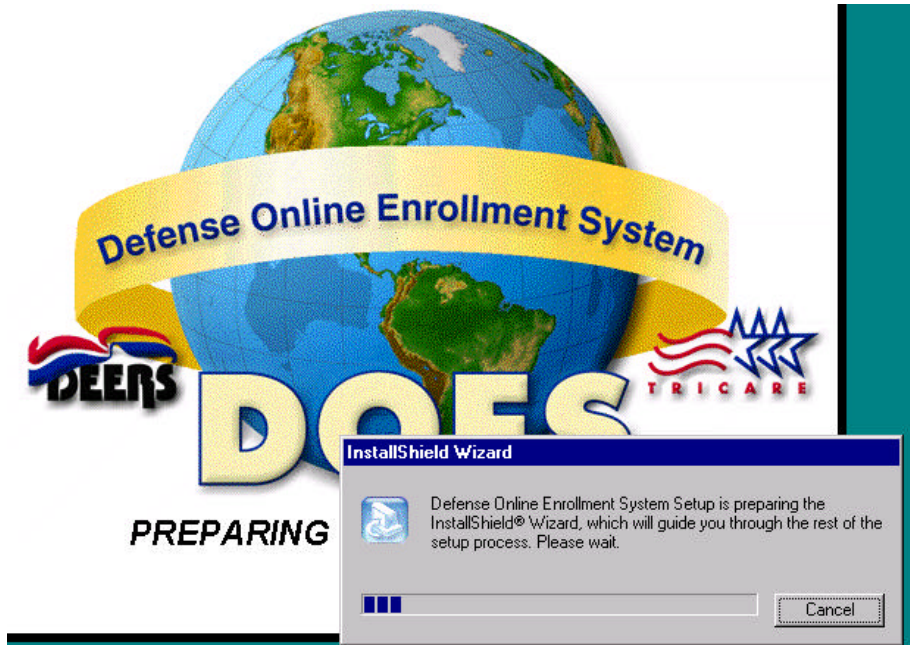
2. Verify that **ALL PROGRAMS ARE CLOSED** before starting the installation.
3. Open Windows Explorer.
4. Go to the directory that the DOES Upgrade was saved to.
5. Double-click on the DOES.exe Icon from the Explorer listing.



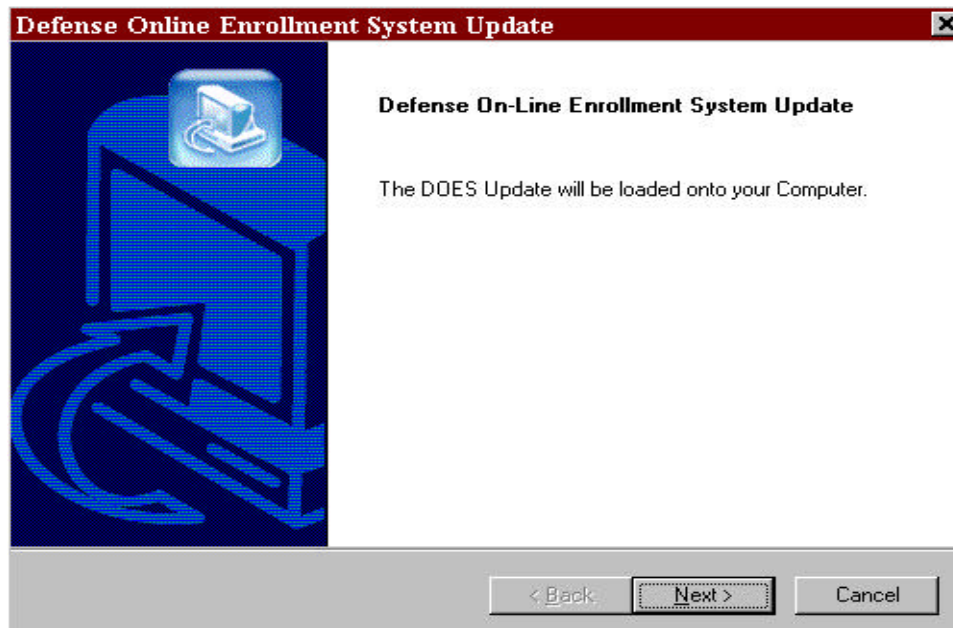
6. The following screen will appear while files are extracted from the Installshield Wizard. NOTE: IF DOES DETECTS THE APPLICATION PATH, STEPS 1-11 WILL NOT BE SEEN. THE INSTALL WILL AUTOMATICALLY SKIP TO STEP 12.



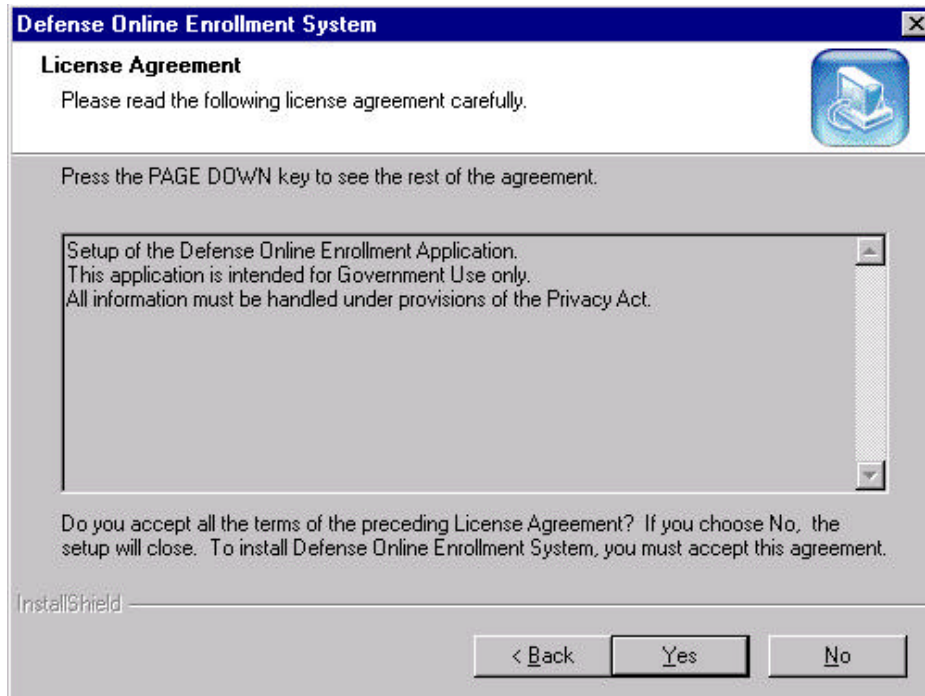
7. The following screen will appear while it prepares the setup for the Installshield Wizard.



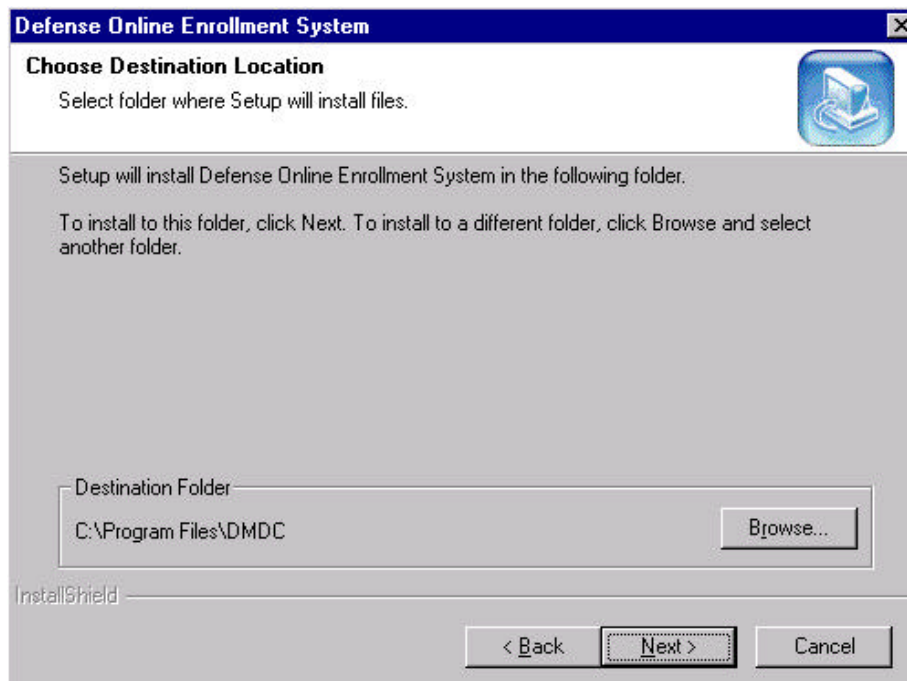
8. When complete, the Defense Online Enrollment System screen will appear, click **Next**.



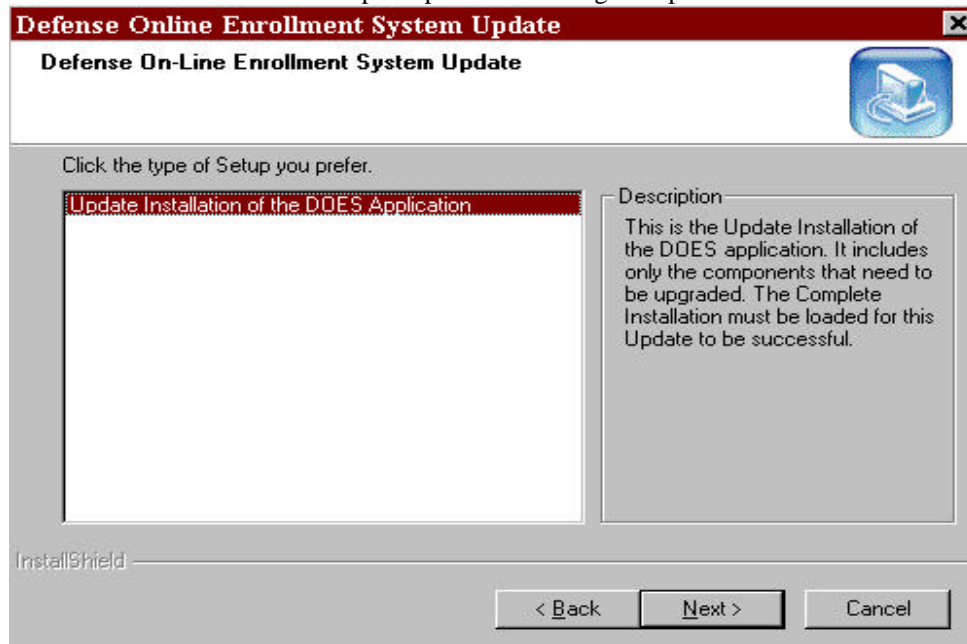
9. Please read the License Agreement carefully. If you accept the terms of the License Agreement select **Yes**, if not select **No**. Warning: Selecting No will cancel the DOES Installation.



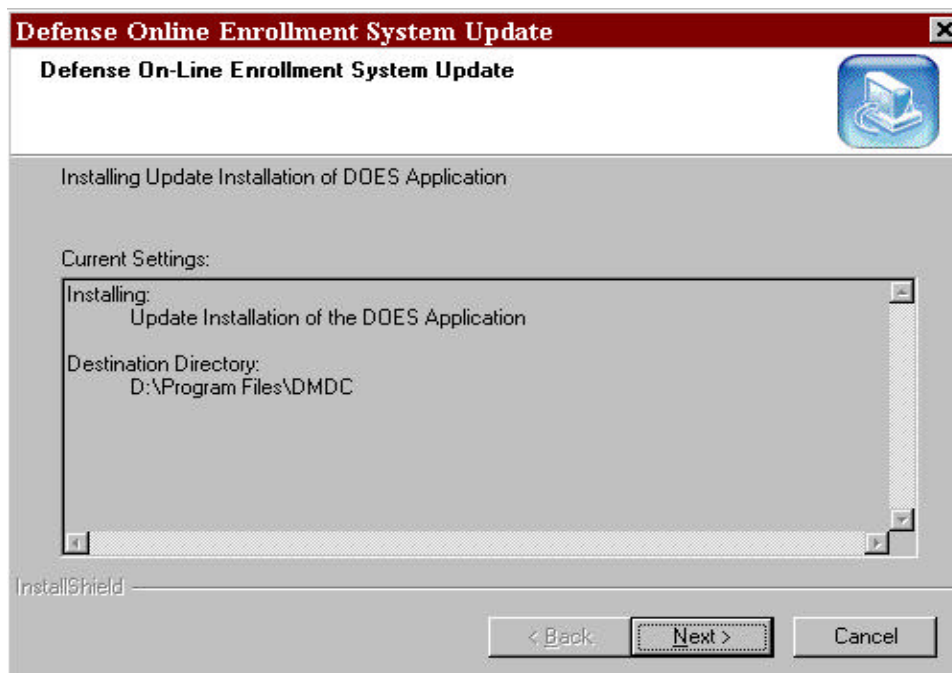
10. The following window will appear, select **Next** to accept the default folder where setup will install the files (C:\Program Files\DMDC), or you may click the **Browse...** button to select a folder of your choice if DOES was originally loaded to a different directory.



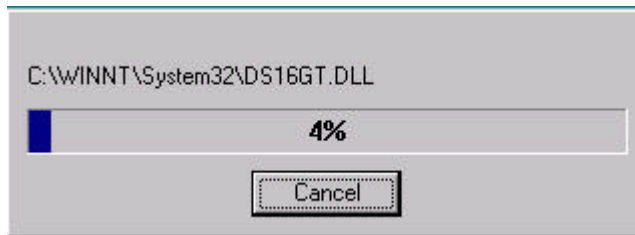
11. The following window will appear. The only option available is Update Installation of DOES Application click **Next**. NOTE: This is just an update, and DOES must be installed on the computer prior to installing the update.



12. Click **Next** on the summary screen to start copying files.



13. The following screens can be seen while Installshield copies files.

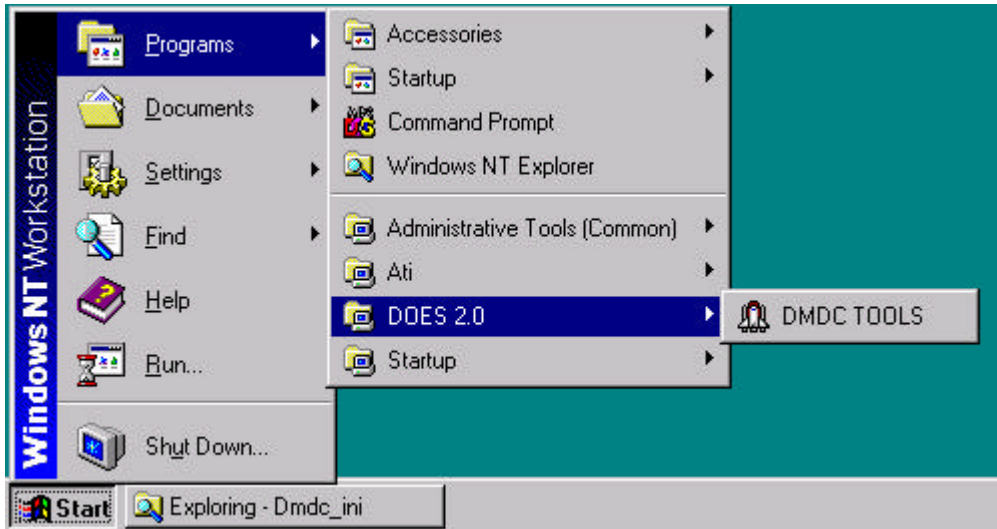


14. After the installation is completed, the computer must be rebooted. Click Finish, and reboot the computer.

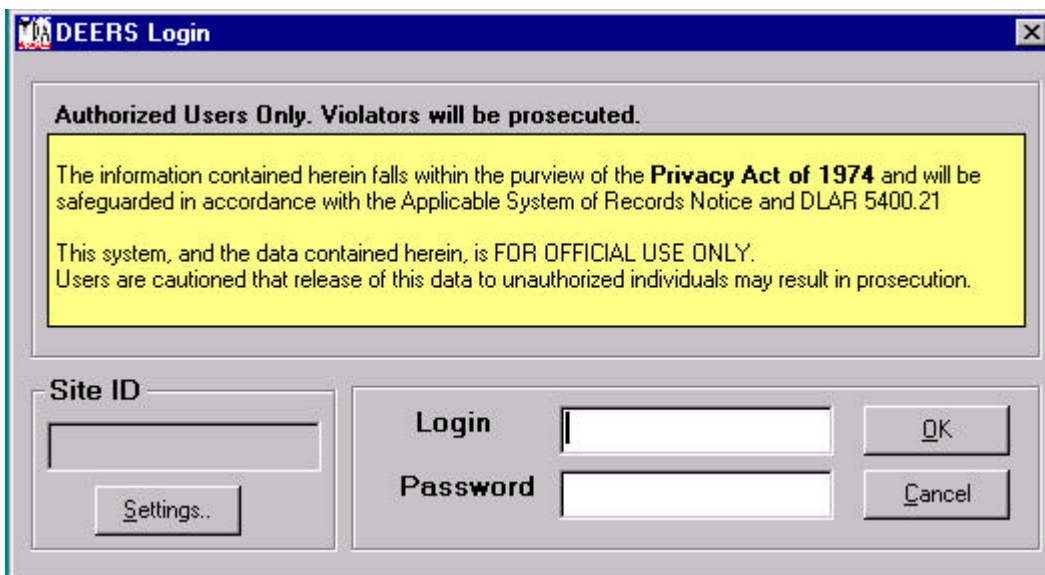


IV - Running the DOES 2.0 Upgrade Application.

1. From the Start menu, select Programs and DOES 2.0. Select the DMDC TOOLS Launcher to start DMDC Tools.



2. When the DMDC Launcher loads, the user will be prompted for a User ID and Password. If starting the DMDC Launcher for the first time, click on the Settings button and enter the Site ID for your location. After entering the User ID and Password, click the OK button to start the DMDC Launcher.



3. After a successful login, the DMDC Tool Bar will appear. Only the Site Security Manager will be able to see the Security Icon.



4. Next, to start the DOES application, simply click the DOES icon.



Note:

The user should perform an inquiry to test the application, and the PC's connectivity to the National Enrollment Database Host. If you cannot pull a record, check to see if your site has a firewall. If your site does have a firewall, you will need to have your Firewall Administrator open the firewall to the following Port, IP Addresses and Traffic:

Traffic: WinSock Port: 3012 IP: 199.209.11.14

If a user receives the following error while trying to do a new enrollment, disenrollment, modification, address update, contractor update, or send notifications, then a program was open when installation took place.



If this happens, the user must first reboot the computer, than reinstall the DOES 2.0 Upgrade, making sure that all programs are closed. After installation is complete, reboot the PC before continuing.